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Signature: *Terry J. Gruber*

**PATENT APPLICATION
DOCKET NO. 10991149-2**

**IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE**

INVENTOR(S): Qiming Chen; Umeshwar Dayal; and Meichun Hsu
SERIAL NO.: 09/464,311 **GROUP ART UNIT:** 3623
FILED: December 15, 1999 **EXAMINER:** Akiba K. Robinson Boyce
SUBJECT: "Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and Method for Comparing Customer Behavior Patterns"

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GROUP 3600

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THE COMMISSIONER FOR PATENTS
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SIR:

Amendment D

In response to the Office Action dated March 26, 2003, please amend the above-identified application as follows:

Serial No.: 09/464,311
Case No. 10991149-2
Amendment D

EV318279969